

SPS

Specialist Property Services



Void Property
Security



Entrance
Systems



Environmental
Services



24/7
Response
Centre



Void Property Security

Environmental Services

Response Centre

Entrance Systems

SPS - Your One Stop Shop For Property Security Solutions

The economic downturn has created difficult times for businesses and individuals alike and not surprisingly, during a time when unemployment is on the rise, levels of business closures and property repossessions are also increasing. Coordinated through our National Operations Centre, our 'One Stop Shop' approach to vacant property services has made SPS one of the leading providers of solutions to the property and facilities management industry.

Our knowledge of property portfolio management (both void and tenanted) and passion for customer satisfaction ensures that you experience a superior service and outstanding results. We deliver resilient and enduring solutions in response to the more demanding requests of the property market, both private and commercial. SPS listen to your requirements and act upon them accordingly.

For these reasons, companies across the country are turning to SPS to be their void property solutions provider offering a true One Stop Shop, including the following products and services:



- Steel Window Security
- Steel Door Security
- SPS Keyless Doors

- SPS Multi-Purpose Alarms
- Inspections & Key Holding
- Physical Security Products



- Property Clearance
- Presentation Cleaning
- Communal Area Cleaning
- Graffiti Removal & Power Washes

- Grounds & Garden Maintenance
- Blood/Body Fluid/Crime Scenes
- Sharps Removal & Training
- Pest Control & Guano Removal



- Alarm Response Centre
- Response Centre Solutions
- Anti-Social Behaviour Call-handling



- Communal Entrance Doors
- Access Systems

SPS - A National Organisation Providing Local Service

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Specialist Property Services

SPS - Fully Accredited Services Including The Following



BS7499



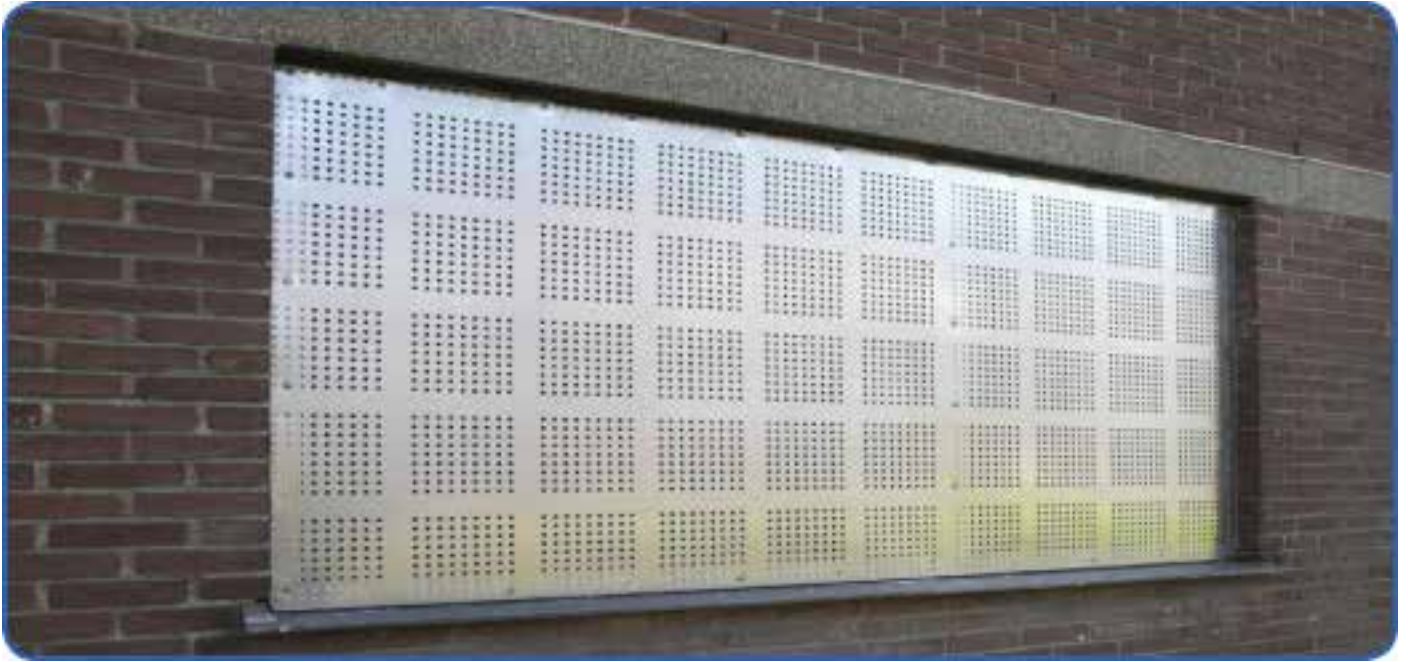
Void Property Security

Environmental Services

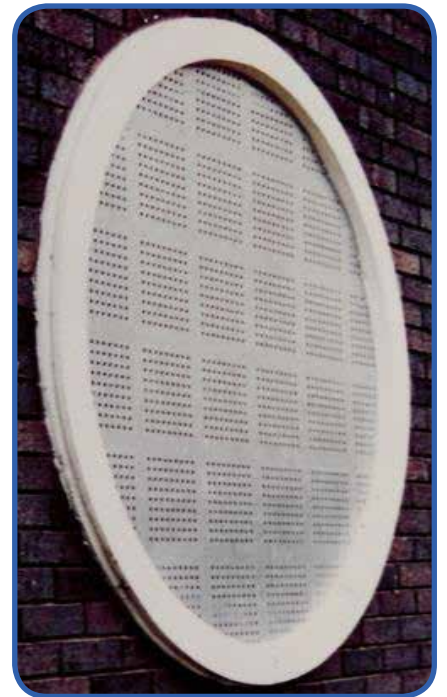
Response Centre

Entrance Systems





Our 1.25mm gauge steel is cut to any shape and size on site and is then secured using a variety of bespoke fixing methods. It has a galvanised finish, which does not deteriorate in appearance and allows natural light access whilst maintaining strength and durability - 8 mm holes are grouped to permit a high level of light penetration, allowing tradesmen and managing agents to work in or view property interiors.





Features

- 14G Galvanised steel.
- Two x 5 lever mortice locks.
- Range of size.
- Removal of existing door not necessary.

Advantages

- High level of security.
- Effective deterrant to criminals.
- Full access for tradesmen.
- No damage to exiting doors.





The management of keys, especially for remote properties, has always been a major problem for landlords and property management agents. In order to alleviate this problem, SPS offers a Keyless Door to resolve this problem and facilitate access for your contractors, employees and prospective tenants.

Features

- Continuous hinge.
- Key coded system.
- Suited Key option.
- 16,000 combination settings.

Advantages

- Reduced management costs.
- SPS manage codes on your behalf.
- Increased accessibility whilst maintaining security.
- no requirement to carry or manage keys in-house.





SPS Multi-Purpose Alarm



Used throughout the UK by a wide range of clients, including housing associations, local authorities, managing agencies, banks and major retailers, the MPA can be deployed with up to 48 additional wireless detectors, including combinations of Passive Infra Red (PIR) detectors, smoke detectors, door contacts and vibration detectors. When activated, short-range 433MHz wireless alert messages are encrypted and sent to your Alarm Response Centre via GSM networks.

Features

- Piercing 104db two tone siren.
- Keyless management system.
- Minimum 12 months battery life.
- Up to 48 PIRs or ancillary devices.
- Tamper evident external detectors.
- Remote on/off facility and self-diagnostics.

Advantages

- Simple to use.
- Rapid installation.
- Suitable for all properties.
- Very effective in combination with pseudo occupancy techniques.
- Responsive monitoring service. In-house





Services include

- Daily, weekly or monthly inspections.
- Full inspection in the event of alarm activation.
- All information recorded at our Alarm Response Centre.
- All calls recorded for training and monitoring purposes.
- Reports provided on demand and/or on specified dates.
- Key holding service for all types of property.
- Meter readings can be provided.





Physical Security Products

Polycarbonate Screens

- Aesthetically pleasing alternative to steel.
- Protects window openings.
- Easy to install.
- Tailored to exact size of opening.
- Effective deterrent to criminals.
- Added security for alarmed properties.
- Maintains appearance of area.
- Suitable for all properties.



Security Grills

- Provides landlords and property owners with a solution to re-let a property efficiently.
- Provides tenants with peace of mind.
- Added security and yet unobtrusive.
- Manufactured to fit each aperture.
- Makes properties easier to re-let/sell in vulnerable areas.



Doorguards

- Powerful deterrent.
- Not visible from outside.
- Easily installed.
- 5 lever deadlock.
- Peace of mind.



Concrete Bollards

- Prevent fly tipping.
- Secure site from travellers.
- Protect site from unwanted vehicle access.







Void property clearance is something many organisations offer but few have the Licensed Waste Carrier certification to undertake most jobs. However, with SPS you are guaranteed all waste is handled with the utmost care, safety and disposed. With every job we do we strive to recycle as much as possible, especially concerning white goods and electrical equipment that often contain CFCs and heavy metals.

Services include

- Highly trained staff - Licensed Waste Carrier.
- Removal of hazardous waste.
- Large clearance - removal of large or many items.
- Simple clearance of small items.
- Items can be removed to storage.
- Inventory issued if required.





We take a pride in everything we do as an organisation and rest assured you will not have to call us back to do a job twice. We get it right first time and save you a lot of hassle, time and money - a level of quality and service our rivals simply cannot match.

If you want your buildings to look their best, our cleaning services for void properties are the ideal solution for you. We can deliver truly professional void property cleaning services, varying from standard sparkle cleans to intensive deep cleaning.

A presentation clean leaves a vacant property in a clean, fresh condition ready for occupation. Our highly skilled operatives, trained to the National Standard of Cleaning Science, will leave your vacant or occupied property in excellent condition.





Communal Area Cleaning



Services include

- Weekly or monthly routine cleaning.
- All areas catered for.
- All rubbish removed.
- Chemical cleaning.
- Areas left scented.
- Management reports.
- Photographic evidence.
- Close tenant liaison.





Graffiti Removal & Power Washes



SPS provide an immediate response to all graffiti removal requests and use the latest techniques giving instant results.

Services include

- All areas treated with chemicals prior to removal.
- High powered jet washers.
- Photographic evidence.





Garden & Grounds Maintenance



From seasonal work maintaining large grass areas to small garden clearances, SPS offers a variety of enhancement programmes which include

- Clear rubbish and dispose of waste.
- Basic lawn maintenance.
- Strimming and cutting.
- Maintenance to a high standard.
- Scheduled garden works to communal areas.
- On-going maintenance programmes.
- Full tenant liaison and consultation.





Blood/Bodyfluid/Crime Scene Cleaning



Crime-scene clean-up is a niche market within the cleaning industry. It often involves cleaning up dangerous material. This can include the biologically contaminated scene of a violent death. Substances such as blood and other body fluids can be found in any home, work place or other location. How it got there is not our concern. Our priority is thorough cleaning of the scene, leaving the site infection free and hygienically cleaned. SPS are experts in this area of work.





Sharps Removal & Awareness Training



29.5 million needles are issued in the UK each year and only 30% are returned. 20 million needles are recklessly discarded across the streets and properties of Britain each year, the majority infected with deadly diseases. Hepatitis rates among UK drug users are well over 60%. Void properties are often subject to poor housekeeping, resulting in the concealment of sharps.

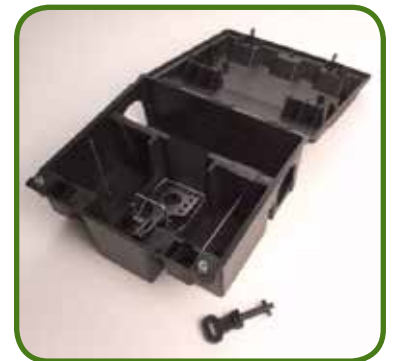
Our fully trained operatives use the latest techniques to visually inspect the property, detect and sweep for the presence of sharps and, if found, remove and dispose of them safely. Our staff are also fully qualified to provide Sharps Awareness Training.





SPS provide a pest control service tailored to overcome the problems encountered in void properties, such as the control and eradication of:

- Fleas.
- Bed bugs.
- Cockroaches.
- Beetles.
- Pigeons.
- Mice.
- Rats.







Alarm Response Centre



SPS Vacant Property Multi Purpose Alarms systems provide a high level of security for vacant properties. However, the real value is provided by out managed system for these alarms. Our National Alarm Response Centre (ARC) offers a 24-hour call out service to alarm activations.

Activation call out are attended by SPS operatives in addition to client arrangements with police, security firms or key holders. Every call out is fully investigated and resolved before a full report is submitted to the client.





Whether your requirements are out of hours call handling, appointment scheduling, overflow services or staff cover, the SPS 24/7 Response Centre is an ideal outsourcing solution for you, and a huge benefit to your clients and customers.

The SPS Call Handling Solution enables you to maintain a seamless 24-hour call centre. We manage all calls to your agreed specification, and manage all incidents until the caller is completely satisfied.

You are provided with one number to dial, available 24/7, with fully trained, highly skilled agents ready to handle your call. Each incident is managed from start to finish, with detailed reports issued the following morning.

Each incident will then be managed from receipt to completion by a specifically assigned member of our team, dedicated to your account, ensuring continuity and a commitment to a satisfactory conclusion.



Features

- Provide callers with peace of mind.
- Rapid response to emergency situations
- Organise and co-ordinate contractors.
- Report underperforming contractors.
- Facilitate and manage caller requests.

Advantages

- Provide advice and guidance to callers.
- Compile reports on activity.
- Record all calls.
- High quality services for you and your clients and customers.



Anti-Social Behaviour Call Handling



SPS provides dedicated Anti-Social Behaviour Call Handling Services that helps support the investigation process and tackle anti-social behaviour. All calls to our Response Centre are recorded for evidence gathering purposes, along with all incident details and caller information. At the end of each day, week and month we compile reports to support your Anti-Social Behaviour Strategy, and ultimately improve the welfare of your community.

- Our experienced agents put tenants at ease.
- All calls are recorded and evidence collected to support ASB orders.
- We can compile case notes and report enforcement breaches.
- We report and analyse results by area, category and post code.







The entrance to a building should achieve two things; it should be aesthetically pleasing and it should be secure. The entrance door should fit the look and feel of the building and its occupants. SPS offer range of beautiful yet robust doors to suit any style of multi-dwelling property.

- Specialists in the design, manufacture and installation of steel and aluminium door.
- Comprehensive range of doors to enhance quality, appearance and functionality.
- Technical advice, planning and site survey to achieve the right solution.
- Full Installation services.
- Full compatibility with all Access Control Systems, government legislation and DDA regulations.
- Full after sales service, including technical and maintenance support.

Full design service including the following options

- Portcullis.
- Portcullis top, solid bottom.
- Glazed 4 panels.
- Glazed top and bottom.
- Centre glazed panels.



SPS also manufacture and install railings, handrails and canopies bespoke to requirements.



Disability Discrimination Act Regulations

The British Standard explains how the built environment can be designed to anticipate, and overcome, restrictions that prevent disabled people making full use of premises and their surroundings. The British Standard gives recommendations for the design of new buildings and their approaches to meet the needs of disabled people. They also apply for assessing the accessibility and usability of existing buildings and where practicable, can be used as a basis for improvement. SPS Communal Entrance Doors can be manufactured to be fully DDA compliant if required.

Previous Projects



Before



After





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